

Tuition fee exemption campaign on social criteria 2023-2024

Frequently Asked Questions (FAQ)

PERSONAL SPACE?

PERSO SPACE?

To create your personal space, you must fill in all the fields.

The **email address** that you provide will be used for all communication with you and **will be your LOGIN ID** to connect to the application.

The other information will allow our services to identify you without ambiguity, in particular in case you forget your password.

PASSWORD / USER ID LOST ?

HOW CAN I REMIND MY PASSWORD ?

It is not possible to get your password back. However, you will be able to choose a new one, if you answer all the questions by clicking on "[Forgotten your password](#)" from the "[Already registered](#)" home page.

If this does not work, send us a message with your last and first name to the following address : sos.cse@grenoble-inp.fr

I LOST MY IDENTIFIER (LOGIN ID) : HOW CAN I LOG IN ?

Your login is your email address: the one you gave when you registered.

If you don't remember it, please click "[Forgot your identifier](#)" and fill in the requested fields "Last name - First name and date of birth".

TRANSLATION OF DOCUMENTS ?

IS THE SWORN TRANSLATION REQUIRED ?

All documents must be translated into **French** or **English**.

Sworn translations of the documents to be uploaded are not compulsory; however, it is **ESSENTIAL** to upload a copy of the original **AND** the unsworn translated version.

I'M NOT ABLE TO GATHER ALL THE SUPPORTING DOCUMENTS ?

WHAT IF I'M NOT ABLE TO SUPPLY THE FAMILY RECORD BOOK ?

You must produce a **signed and dated sworn statement** listing the full names and dates of birth of **all your family members, parents and brothers and sisters**, indicating those who are financially dependent on their parents during the academic year 2023-2024.

SPECIAL SITUATION

If your family situation does not allow you to provide all the requested documents :

⇒ Contact the Registrar's Office of your department as soon as possible via the [SOS Application](#)

I WANT TO ADD OR MODIFY A DOCUMENT

CHANGE OF SITUATION

An event has occurred after your application was submitted and has changed your family situation (unemployment, redundancy, illness, divorce, retirement, etc.):

⇒ Quickly contact the Registrar's Office of your department via the [SOS Application](#)

MODIFY OR ADD A DOCUMENT AFTER SUBMITTING MY APPLICATION

Once your application has been validated, you can no longer modify it.

The new supporting documents must be sent to [SOS Application](#) before the campaign's deadline

▲ REQUIRED ▲



To enable us to identify you, for any message or question sent to **SOS Application** and **SOS Technical**, please indicate your :

- Last name
- First name
- FSA file number
- School/department

You will find **this FSA file number** in your personal space :

Home > My space

Emmanuelle FSA02180062205 | Log out

My space

This page provides an overview of your application. You can also manage your personal data and your password from here.

My application

To fulfill your application, you have to 1) fill it completely, so that all mandatory data are provided and then 2) submit the application in order to formalize your decision. After submitting, your application data will become read-only.

APPLICATION NUMBER: **FSA02180062205**

CURRENT STATE: **incomplete** not yet submitted

[Edit the application](#)
[Review the application](#)

FSA File Number

I CAN NOT FIND AN ANSWER TO MY QUESTION

If you cannot find the answer to your question, please contact [SOS Application](#), giving your full name, school and file number and explaining the problem you are meeting.